

Supplementary Council Agenda



**Epping Forest
District Council**

Council Tuesday, 27th September, 2005

Place: Civic Offices, Epping
Room: Council Chamber
Time: 7.30 pm
Committee Secretary: Council Secretary: Ian Willett
Tel: 01992 564243 Email: iwillett@eppingforestdc.gov.uk

4.1 Public Question - Epping High Street - Parking

Question by Mr Ian Anderson to Councillor D Spinks, Civil Engineering and Maintenance Portfolio Holder –

“In view of the report in the Epping Guardian on 13th January this year – 8 months ago, that new parking bays are to be introduced onto the eastern side of the High Street giving free parking for periods of one hour, could the Council now tell me when this work is scheduled to be carried out?”

7.1 Questions by Members

To consider the following additional questions received in accordance with the Council Procedure Rules:

(i) By Councillor P McMillan to Councillor D Jacobs, Portfolio Holder for Environmental Protection

“The change of day from Tuesday to Friday for refuse and recycling collections from properties in Lippitts Hill, The Owl and The Elms, High Beech has caused much annoyance and confusion for residents;

on the first new collection day for residual waste, Friday 9 September, no collections were made but after complaints were received there was a special collection late evening on Saturday, 10 September;

on Friday, 16 September, the first new collection day for residual waste, green waste and blue boxes, only the contents of the blue boxes were collected initially – I telephoned the Council’s contractor on Saturday 17 September to explain the problem, was advised that a collection would be made later in the day but received no explanation of the problem to enable me to report back to residents; I was asked to give my name to which I replied Councillor Peter McMillan and received the reply “I don’t care if you are a councillor I just asked your name” – a further collection was

made later that morning with all the residual waste and green waste mixed together in the same vehicle;

in view of the above, does the Portfolio Holder agree that such a service is completely unacceptable and will he seek a meeting with the senior management of South Herts Waste Management to seek an explanation as to why the change in day has been handled so badly and an assurance that future collections will be on the correct day and telephone enquiries will be answered politely?;

and does the Portfolio Holder also agree that residents are entitled to a full apology in the next edition of the "Forester" together with details of the steps taken to ensure there is no repeat of this situation?"

(ii) By Councillor S Murray to Councillor D Jacobs, Portfolio Holder for Environmental Protection

"Following the recent passage of The Clean Neighbourhoods and Environment Act 2005 what does the Council intend to do to:

- (a) ensure that our refuse collection contractor communicates effectively with all residents across the District in the future; and
- (b) use its new powers as regards light nuisance which is now subject to the same law as noise and smells".